TAKE CONTROL OF THE DRAWBRIDGE	
Sometimes keeping track of when and why your defences go up can be helpful. Here are a few questions you could ask yourself if they make an appearance:	
WHAT HAPPENED JUST BEFORE YOUR DEFENCE MECHANISM KICKED IN?	
WHAT HAPPENED JUST AFTER?	
NOW IMAGINE YOUR DEFENCES WEREN'T TRIGGERED BY THE CONVERSATION OR INCIDENT. WHAT WOULD YOU HAVE SAID AND DONE DIFFERENTLY?	
WHAT DO YOU THINK MIGHT THEN HAVE HAPPENED INSTEAD?	
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